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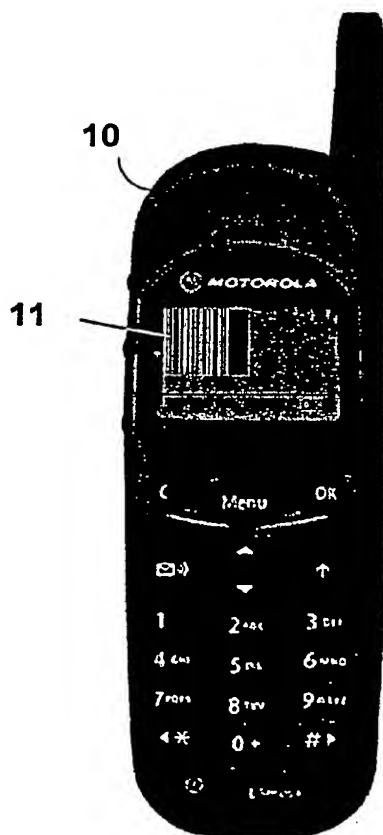
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| <p>(51) International Patent Classification<sup>7</sup>: <b>G06F 17/60</b></p> <p>(21) International Application Number: <b>PCT/AU01/00656</b></p> <p>(22) International Filing Date: <b>1 June 2001 (01.06.2001)</b></p> <p>(25) Filing Language: <b>English</b></p> <p>(26) Publication Language: <b>English</b></p> <p>(30) Priority Data:<br/>PQ 7901 <span style="margin-left: 100px;">1 June 2000 (01.06.2000)</span> <b>AU</b></p> <p>(71) Applicant (for all designated States except US): <b>TEL-<br/>STRA NEW WAVE PTY LTD [AU/AU]; 242 Exhibition<br/>Street, Melbourne, VIC 3000 (AU).</b></p> <p>(72) Inventors; and</p> <p>(75) Inventors/Applicants (for US only): <b>SCOTT, Andrew,<br/>Ewart [AU/AU]; 770 Blackburn Road, Clayton, VIC 3168</b></p> | <p>(AU). <b>JEWELL, David, Arthur [AU/AU]; 119 Terrys<br/>Avenue, Tecoma, VIC 3160 (AU). HIBBERD, Timothy,<br/>Winston [CA/AU]; 2/7 Bogota Avenue, Neutral Bay,<br/>NSW 2089 (AU).</b></p> <p>(74) Agents: <b>WEBBER, David, Brian et al.; Davies Collison<br/>Cave, 1 Little Collins Street, Melbourne, VIC 3000 (AU).</b></p> <p>(81) Designated States (national): <b>AE, AG, AL, AM, AT, AU,<br/>AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CO, CR, CU,<br/>CZ, DE, DK, DM, DZ, EC, EE, ES, FI, GB, GD, GE, GH,<br/>GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC,<br/>LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW,<br/>MX, MZ, NO, NZ, PL, PT, RO, RU, SD, SE, SG, SI, SK,<br/>SL, TJ, TM, TR, TT, TZ, UA, UG, US, UZ, VN, YU, ZA,<br/>ZW.</b></p> <p>(84) Designated States (regional): <b>ARIPO patent (GH, GM,<br/>KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZW), Eurasian</b></p> |
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[Continued on next page]

(54) Title: **A TOKEN DELIVERY SYSTEM**



(57) Abstract: A token process including storing transaction data for purchase of a product, generating a token for redemption of the product, providing access to the token over a communications network, and sending the token to a handheld device on receipt of a request for the token, the token being readable from the handheld device by a reading device at point of provision of the product. A handheld device including wireless communication means for receiving ticket data, the ticket data adapted to generate a visual display on said handheld device readable by a reading device to redeem a product corresponding to the ticket.

**WO 01/93120 A1**



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## A TOKEN DELIVERY SYSTEM

### FIELD OF THE INVENTION

5           The present invention relates to a system and a process for use in validation, and in particular to a system that facilitates the distribution and use of virtual tokens for products, such as goods, services, discounts and/or exchange offers.

### BACKGROUND OF THE INVENTION

10

Electronic, "virtual" tickets, tokens or vouchers have been developed in various forms to enable the provision of goods or services. The tokens may entitle the holder to a variety of different products, such as access to transport facilities and admission to entertainment or sporting events. In situations where the purchaser of goods or services wishes to redeem a  
15   virtual "proof of purchase" token in person, existing systems require the purchaser to print a physical token and exchange it for the good or service. This eliminates the need for the provider to generate a physical token and deliver it to the purchaser, but it still requires a physical token to be generated and maintained by the purchaser. The tokens are also static in that they are redeemed for a predetermined instance of a particular product. It is desired  
20   therefore to provide a system and a process that alleviates these restrictions, or at least provides a useful alternative.

### SUMMARY OF THE INVENTION

25           In accordance with the present invention there is provided a token process, including sending a virtual token from a network device to a handheld device to generate a machine-readable representation of the token in the handheld device.

30           The present invention also provides a token process, including downloading a virtual token from a network device to a handheld device to generate a machine-readable representation of the token on the handheld device, so that the representation may be read with a reading device to validate said token.

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The present invention also provides a token process including:  
storing transaction data for purchase of a product;  
generating a token for redemption of said product;  
5 providing access to said token over a communications network; and  
sending said token to a handheld device on receipt of a request for said token,  
said token being readable from said handheld device by a reading device at point of  
provision of said product.

10 The present invention also provides a token system including:  
a transaction server accessed over a communications network, said server storing  
transaction data for purchase of a product, and generating a token for redemption of said  
product, said token being accessible over said network from said server such that said token  
is sent to a handheld device on receipt of a valid request for said token from said handheld  
15 device.

The present invention also provides a handheld device including wireless  
communication means for receiving ticket data, said ticket data adapted to generate a visual  
display on said handheld device readable by a reading device to redeem a product  
20 corresponding to said ticket.

## BRIEF DESCRIPTION OF THE DRAWINGS

Preferred embodiments of the present invention are hereinafter described, by way of  
25 example only, with reference to the accompanying drawings, wherein:

Figure 1 is a block diagram of a preferred embodiment of a token transmission system  
of the token system;

Figure 2 is a block diagram of a preferred embodiment of a reading system of the token  
system;

30 Figure 3 shows a WAP mobile telephone of the token system; and

Figures 4, 5 and 6 are flow diagrams of a token process executed by the system.

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A validation system includes a token transmission system as shown in Figure 1 and a reading system as shown in Figure 2. The transmission system transmits virtual tokens to a handheld device 2, such as Wireless Application Protocol (WAP) capable mobile telephone. The transmission system includes a database 5 on a server 6 which is connected to the WAP telephone 2 via the Internet or mobile data networks, constituting a communication network 4.

The server 6 further includes a transaction module 8 that operates to store, maintain and process data held in the database 5. The server 6 may be a standard computer system, such as a Sun Microsystems server, having software stored thereon so that the server 6 is able to operate as a web and/or WAP server, and together also with software to provide the transaction module 8 and the database 5. Alternatively, the server 6 may include dedicated hardware circuits to execute at least some of the steps of the software components. The hardware and software components of the server 6 may also be distributed over a communications network, such as the Internet 4. The reading system reads and validates virtual tokens and includes the WAP telephone 2, a barcode reader 12 and an entry gate 16 connected to a networked computer 14 having a read module 18. The computer 14 can be connected through the Internet 4 to the server 6. The entry gate 16 may be a physical gate or a device operated by a person which includes the reader 12.

20

A person with the WAP-capable mobile telephone 2 who wishes to attend an event can, at some time prior to the event, purchase a virtual token for the event. The token could be purchased over the Internet using a computer or using the WAP telephone using most transaction methods. For example, the person may simply dial a 1-900 service. However, a case shall be described below wherein the token is purchased using a web browser, as shown in Figure 4. The cost of the token is debited from a line of credit such as a telephone or credit card account, or a pre-paid account. The provider of the validation system may charge a percentage of the purchase cost.

30 The transaction begins when the customer contacts the event provider, which occurs when the customer accesses the provider's web site at step 32. The customer provides event and account details to the provider at step 36. The account details may include a credit card or other

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account number, together with supporting data such as a personal identification number (PIN), password, or the credit card name and expiry details. After the transaction is approved at step 38, a transaction identifier is generated by the transaction module 8, and at step 42 this is recorded in the database 5 along with other transaction details including event and identification data. The identification data is unique to the purchaser and includes the mobile telephone number and/or some other password or identification code.

When the person purchases the token as described above, the server 6 generates a unique Universal Resource Locator (URL) for the token at step 44 and provides it to the customer at step 46. For easy access, this URL may be stored in the phone 2 by simply adding the URL to the browser's bookmarks.

Before the person attends the event, they access the URL with application software on the phone, such as the phone's browser software at step 52, as shown in Figure 5. When the server 6 receives a request to the URL, the server 6 first verifies the identity of the purchaser at step 54 using the identification data described above and data provided with the request, such as web Cookies or call record data within the communications network 4. If the identification is positive, the server 6 generates a new token number and corresponding barcode image at step 56, and the token number is stored in the database 5 at step 58. The barcode image is transferred to the phone 2 by WAP at step 60 so that the barcode is reproduced on the visual display of the phone 2, allowing the display to be read by a barcode reader. This is particularly advantageous as the displayed barcode can be read by existing barcode readers and the infrastructure supporting the readers does not have to be built or reconfigured. This allows the barcode to be used for all existing barcode applications, such as proof of purchase of goods or services. WAP provides a convenient way for the barcodes to be delivered from the server 6 and then displayed on the telephone. All known WAP phones (Motorola L-Series+, Nokia 7110, and Ericsson R320) are able to render web-server originated bar codes. For example, Figure 3 shows a Motorola WAP mobile telephone 10 displaying a barcode 11. The Figure shows a one-dimensional barcode which is capable of encoding a 6 digit number, but two-dimensional barcodes which can encode 12 or more digit numbers are preferred. The number of digits which may be accurately represented by a barcode on a display screen is limited by

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the resolution of the screen. The higher the resolution, the larger the number of digits that may be represented.

The token number is a short-lived number generated by the transaction module 8 of the server 6 on the basis of the transaction details. The token lifetime is limited in order to improve security and to ensure that a large number of unused token numbers are available at any given time for reuse. Each time the server 6 receives a request for the supplied URL, it generates a new token number and barcode at step 56. The server 6 creates a web page containing an image of the new barcode and sends it to the phone 2. This web page includes the Wireless Markup Language (WML) refresh element so that the web page will automatically refresh after a specified period of time. This refresh period is chosen to be shorter than the token lifetime to allow for access and transmission delays. For example, a barcode with a 10 minute lifetime might be automatically replaced with a new barcode after 8 minutes by including an 8 minute refresh delay within the dynamically generated web page content. Thus, if the purchaser opens the bookmarked URL, the phone 2 checks to see if the barcode is in the phone's cache. If it is in the cache and the page has not expired, step 62, it is reloaded from the cache. Otherwise, a request for the URL is passed to the server 6, which generates a new token number and barcode at step 56 and transfers it to the phone 2 at step 60. While the barcode page remains active on the phone's browser, it is automatically refreshed at steps 56 to 62 and remains valid.

The barcode can be used as an entry ticket or to validate or authenticate the holder of the phone. For example, purchases of products or services can be effected or validated using the barcode on the phone 2. As shown in Figures 2, 3 and 5, the barcode 11 may be read from the WAP telephone 2 by a barcode reader 12 at step 64. The barcode reading accuracy is improved by using a CCD-based barcode reader with a white light source. Alternatively, digital video may be used to capture an image of the barcode, allowing the image to be processed in software. Once the numeric barcode value has been decoded by the read module 18, it is passed from the computer 14 to the server 6 via the Internet 4 at step 66. In order to validate the decoded value, the transaction module 8 of the server 6 checks it against data contained in the database 5 at step 68. This validation transaction is also recorded in the database 5 at step 70. The server 6 then returns a validation message at step 72 to the computer

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14 which indicates a valid token and instructs the entry gate 16 to open at step 74. Alternatively, if the computer 14 and the reader 12 are contained within an integrated device, which may be handheld, the device may contain the data required to validate the token, eliminating steps 66 and 72. This data could be downloaded from the server 6 prior to each  
5 event.

Because the token is validated against a database 5 which stores data on each transaction, this facilitates extremely flexible ticketing arrangements. For example, many different kinds of tokens can be envisaged. Upon validation, a single-use token would be  
10 invalidated for subsequent transactions by recording the validation in the database. Alternatively, a multiple-use and/or multiple-vendor token may be validated multiple times and possibly by multiple vendors, with specific validations depending upon prior validations, the date or time of day, or the elapsed time since the token was generated. For example, a single token purchased for a football game could also be used for public transport to and from  
15 the game. The first 100 people who arrive before a certain time by public transport could be admitted free.

In an alternative embodiment, the barcode represents a number which contains encoded data so that the barcode is self-validating. The barcode number may be derived from  
20 a number of sources, including the WAP phone number, the date of an event, the vendor identification code, and another number within a consecutive set of numbers that may correspond for example to numbered seats. The sources can then be combined and if desired encrypted to generate the barcode number. This type of barcode is not short-lived, and may be stored in the telephone 2. When the token is to be redeemed for goods or services, the barcode  
25 on the phone 2 is scanned in the usual way. The barcode is decoded by the reader 12 and validated by the computer 14 without reference to the server 6. To validate the barcode number, the computer 14 unencrypts the scanned number or performs a one-way encryption of a number derived from the telephone number, the date, time and code of the event (or the product code in cases where a good or service has been purchased) for comparison with the  
30 barcode number. If a match is considered to have occurred, the barcode is validated. The computer 14 then stores the barcode so that the same barcode may not be reused for the same event or purchase.



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In a further embodiment, the token is delivered to the phone by the SMS message mechanism instead of WAP. This mechanism is used with handsets that support picture SMS or operator logos (*e.g.*, Nokia 3210, 5110, 5130, 6110, 6130, 6150, 7110, 8210, 8810, 8850  
5 and 9110). Picture SMS can be used to transmit either one- or two-dimensional barcodes, and the operator logo mechanism can be used to transmit one-dimensional barcode images. Alternatively, the GSM SIM Application Toolkit (GSM 11.4) may be used to send barcodes by SMS, provided that the phone 2 is able to cater for the receipt of SIM Application Toolkit image generation instructions.

10

A further alternative embodiment could use images downloaded to WAP or HTML capable browsers on personal data assistants (PDAs), such as the Palm Pilot™. The advantages over WAP telephones are that the screens are more easily read by scanners and that they support higher display resolutions.

15

The same underlying infrastructure may be used for barcode-based validation and smartcard-based validation. In yet another alternative embodiment, the handheld device 2 of the validation system is a smartcard rather than a telephone or a PDA. For example, the handheld device 2 may be a Chipper® card incorporating Chipper®'s ServiceBox technology.  
20 ServiceBox is a middleware layer distributed over the smartcard infrastructure, including the card, terminal, security modules, and collection system. ServiceBox enables dynamic activation of smartcard applications, such as ticketing, via a memory slot mechanism. Once allocated, a slot may be used an unlimited number of times. The ServiceBox layer guarantees that no other application can change the data stored in the slot. It also ensures that the data  
25 stored in a slot has been authorised by a valid security module (SAM), so that the data can be trusted. The slot remains allocated until it is explicitly released, which also deactivates the corresponding application.

A person wishing to attend an event may purchase a virtual token, as described above.  
30 For example, the person may choose to purchase their token from a web site using their home computer 20. Sometime prior to purchasing the ticket, the person registers with a ticketing provider. During registration, the person supplies their credit card details and other personal

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information to the ticketing provider. The person puts their smartcard 2 into a smartcard peripheral 22 attached to their home computer, and a unique customer identification number (ID) is generated and stored in a newly allocated slot in the smartcard 2. This registration procedure only needs to be completed once for a given ticketing provider. Current Chipper® cards have a maximum of six slots, restricting their use to a maximum of six different ticketing providers concurrently.

During the registration phase, the person enters their smartcard personal identification number (PIN), if any, together with smartcard details collected by a smartcard peripheral, and these details are securely submitted to the ticketing provider's server 6. Attached to the server 6 are a bank of security providers, such as Gemplus GCR410 card readers with dedicated security modules (SAMs) for Chipper® cards. The server 6 uses a security provider to generate a secure data stream in which a unique customer ID is embedded. This data is sent to the person's smartcard peripheral, which writes an entry into a free slot in the card. After registration, the smartcard 2 may be used to store a virtual token. During the token purchase, the person enters the event details together with the unique customer number stored in the slot of the smartcard 2. The server 6 stores a (customer, event) pair in the database 5.

Once the customer ID is stored in the smartcard 2, the validation process is essentially identical to that described above. When the person attends the event, they place their smartcard 2 in a reader 12 at the validation point. The reader extracts the data from the corresponding slot in the smartcard 2 and sends it to the validation point computer 14. The validation point computer 14 stores a number of event codes for events that it is willing to admit, such as a football match, different movies, etc. The validation point computer 14 sends the data read from the smartcard 2 and the list of event IDs to the server 6. If a barcode is used with a handheld device 2 in this scenario, then the server 6 translates the scanned value to a customer ID. However, when the handheld device 2 is a smartcard, the customer ID read from the smartcard 2 is transmitted to the server 6. The server 6 searches the database 5 for a matching (customer ID, event ID), given the set of event IDs from the validation point computer 14. If a match is found, the server 6 returns the match to the validation point computer 14, indicating that the token is valid. The token has now been validated, and the person is allowed entry to

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the event. The customer ID remains stored in the slot of the smartcard 2 after validation, and may be reused for subsequent events for the same ticketing provider.

5 In another application, a person may use the device 2 which includes an integrated barcode scanner. They may go to a store and fill a trolley with goods from the shelves, scanning the barcode of each good with the device 2 as they place it in the trolley. When they are finished, they pay for their shopping using the device 2, and a token is generated for "proof of purchase". On the way out of the store, a security guard, acting as the gate 16, scans the device 2 to ensure that the shopping was paid for.

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Many modifications will be apparent to those skilled in the art without departing from the scope of the present invention as herein described with reference to the accompanying drawings. For example, the token may cause generation of a signal, such as sound, to effect validation.

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## CLAIMS:

1. A token process, including sending a virtual token from a network device to a handheld device to generate a machine-readable representation of the token in the handheld device.  
5
2. A token process as claimed in claim 1, including reading the representation from the handheld device with a reading device to validate said token.
3. A token process as claimed in claim 1, wherein said machine-readable representation  
10 is produced on a visual display of said handheld device.
4. A token process as claimed in claim 1, wherein said machine-readable representation on said visual display is a barcode.
- 15 5. A token process as claimed in claim 1, wherein said handheld device is a mobile telephone.
6. A token process as claimed in claim 1, wherein said handheld device is a personal digital assistant (PDA).  
20
7. A token process as claimed in claim 1, wherein said handheld device is a smartcard.
8. A token process as claimed in claim 2, including validation of said token against data stored in a network database.  
25
9. A token process as claimed in claim 2, including validation of said token against data stored in said reading device.
10. A token process as claimed in claim 1, including generating and storing transaction  
30 data for purchase of a product in a network database, said token causing authorisation for redemption of said product upon validation against said transaction data.

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11. A token process as claimed in claims 8, 9 or 10, wherein said validation is dependent on previous validations.
12. A token process as claimed in claims 8, 9 or 10, wherein said validation is dependent on time.
13. A token process as claimed in claim 1, wherein said sending includes transmitting said token using a network communications protocol, such as TCP/IP, SMS, GPRS or WAP.
14. A token process, including downloading a virtual token from a network device to a handheld device to generate a machine-readable representation of the token on the handheld device, so that the representation may be read with a reading device to validate said token.
15. A token process including:  
storing transaction data for purchase of a product;  
generating a token for redemption of said product;  
providing access to said token over a communications network; and  
sending said token to a handheld device on receipt of a request for said token,  
said token being readable from said handheld device by a reading device at point of provision of said product.
16. A token process as claimed in claim 15, wherein said handheld device is adapted to generate a visual representation of said token for reading by said reading device.
17. A token system having components for executing the steps of a validation process as claimed in any one of the preceding claims.
18. Software stored on computer readable storage media and having code for executing the steps of a token process as claimed in any one of claims 1 to 17.

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19. A token system, including a token transmission system for sending a virtual token from a network device to a handheld device to generate a machine-readable representation of the token on the handheld device.
- 5 20. A token system as claimed in claim 19, including a reading system for reading the representation from the handheld device with a reading device to validate said token.
21. A token system including:  
a transaction server accessed over a communications network, said server storing  
10 transaction data for purchase of a product, and generating a token for redemption of said product, said token being accessible over said network from said server such that said token is sent to a handheld device on receipt of a valid request for said token from said handheld device.
- 15 22. A token system as claimed in claim 21, including a reading system having a reading device for reading said token and causing validation of said token, said reading device being at a point of provision of said product.
- 20 23. A token system as claimed in claim 22, wherein said product is a good or service, such as access to facilities or an event or a discount or exchange for currency.
24. A handheld device including wireless communication means for receiving ticket data, said ticket data adapted to generate a visual display on said handheld device readable by a reading device to redeem a product corresponding to said ticket.
- 25 25. A handheld device as claimed in claim 24, wherein said visual display is a barcode.

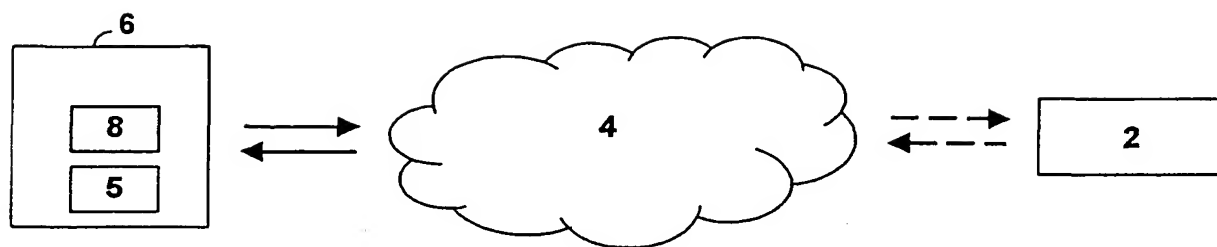


Figure 1

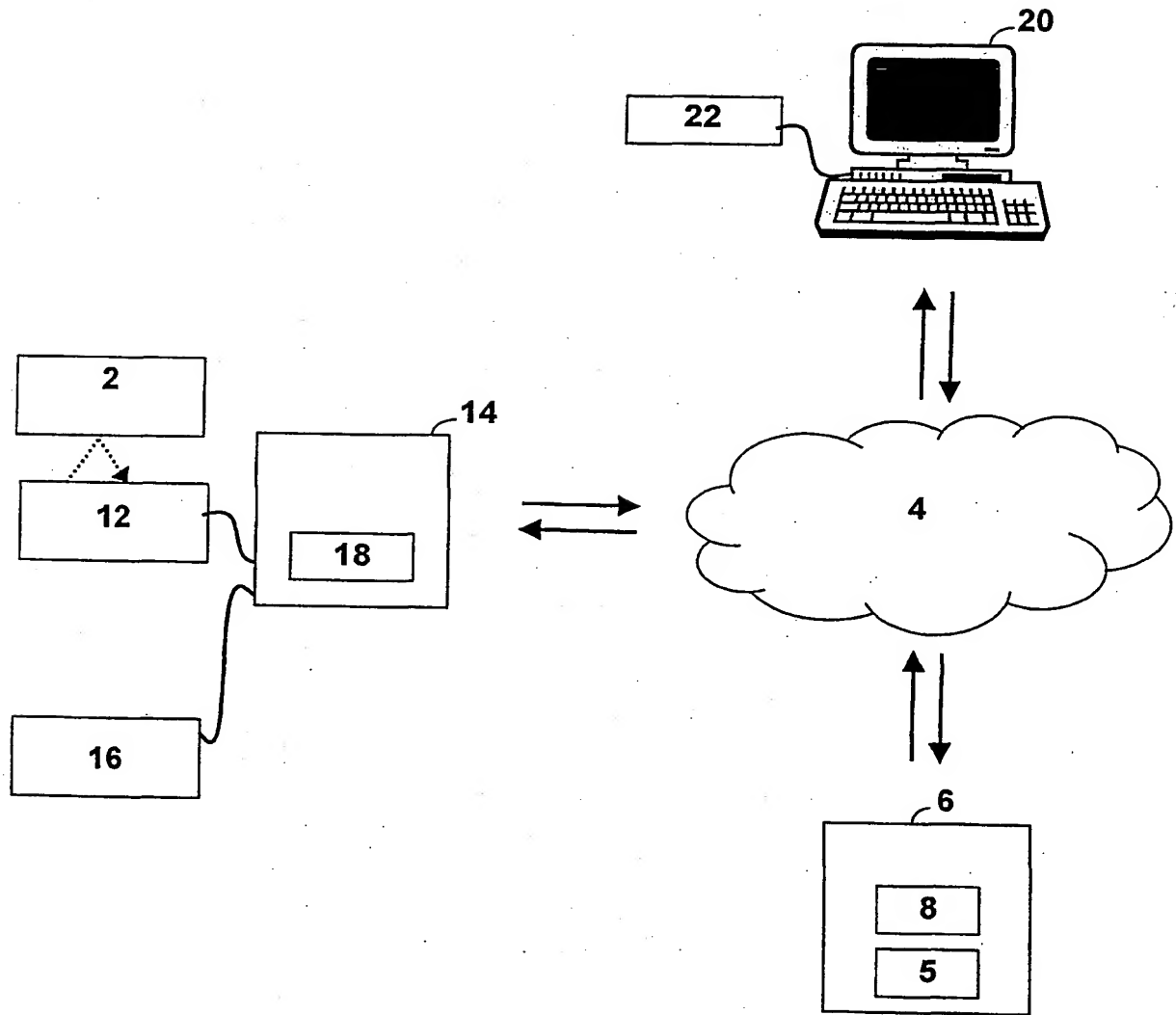


Figure 2



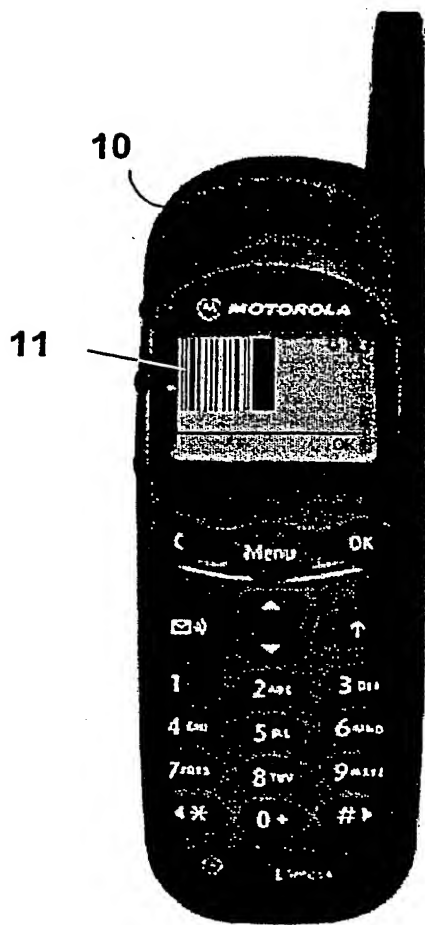


Figure 3

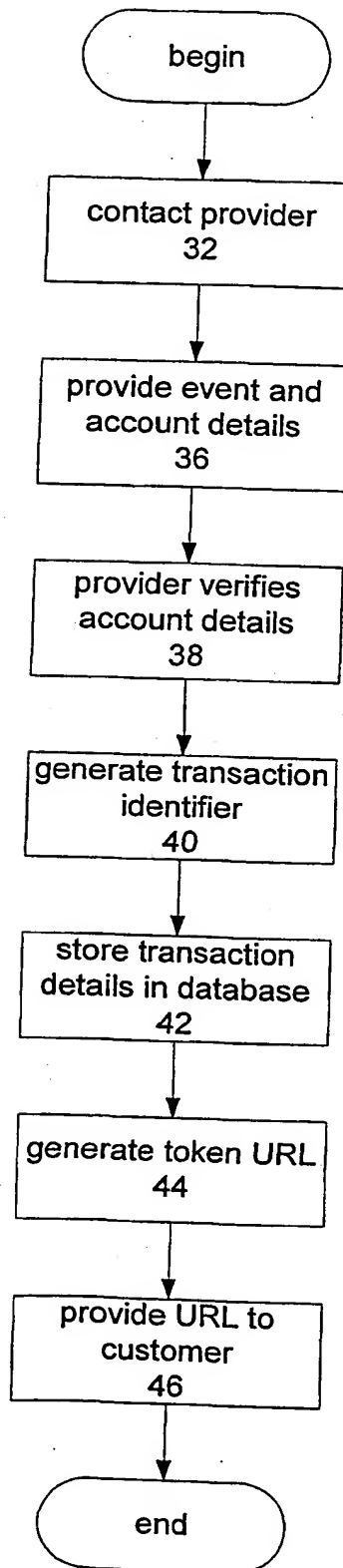


Figure 4

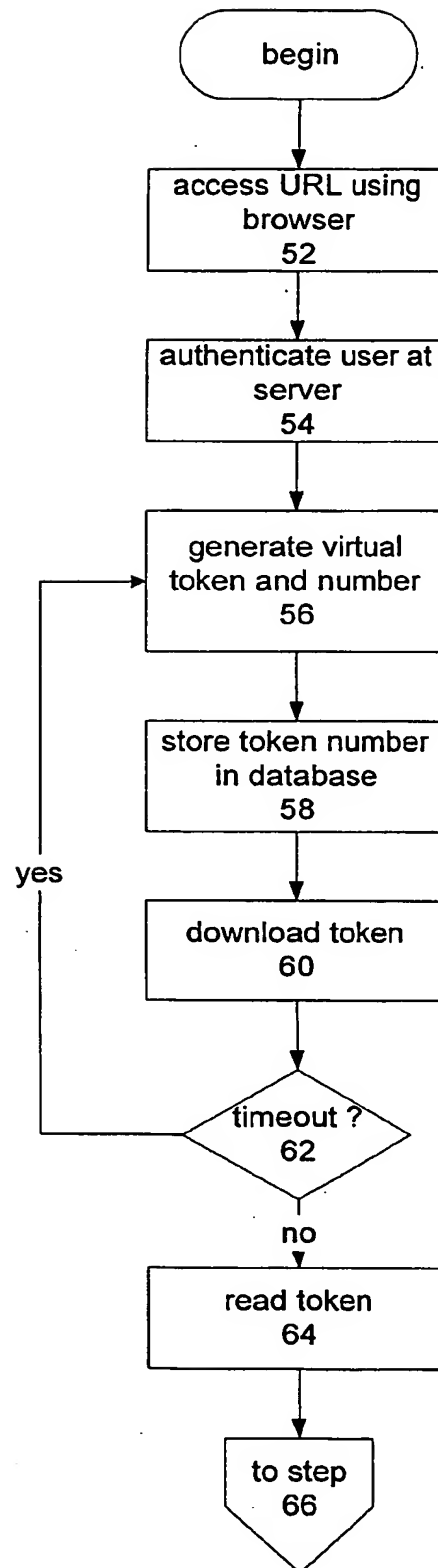


Figure 5

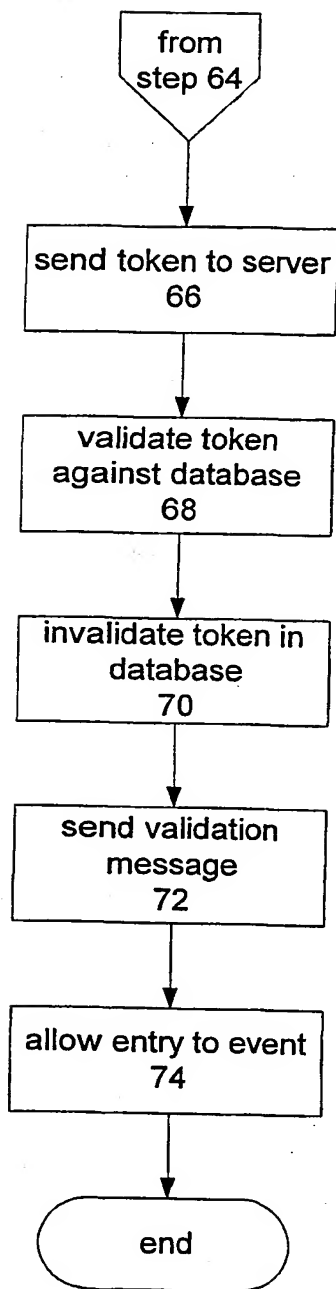


Figure 6

## INTERNATIONAL SEARCH REPORT

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**A. CLASSIFICATION OF SUBJECT MATTER**

Int. Cl. 7: G06F 17/60

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**B. FIELDS SEARCHED**

Minimum documentation searched (classification system followed by classification symbols)

IPC G06F, H04Q

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

AU:IPC AS ABOVE

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

WPAT,USPTO

**C. DOCUMENTS CONSIDERED TO BE RELEVANT**

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 5806044A, POWELL, 8 September 1998	1,2,7-10,14,15,17-23
X	WO 0003328A, MOTOROLA INC, 20 January 2000	1-25
P,X	WO 0068858A, MANKOFF, 16 November 2000	1-3,6,8,13-20,24

☒ Further documents are listed in the continuation of Box C
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Date of the actual completion of the international search

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C (Continuation).

## DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
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A	US 5907830A, ENGEL et al, 25 May 1999	

INTERNATIONAL SEARCH REPORT  
Information on patent family members

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Patent Document Cited in Search Report		Patent Family Member			
US	5806044	AU	20507/97	CA	2246774
		US	6012038	US	6067526
EP	1077437	CN	1280344		
US	5907830	NONE			
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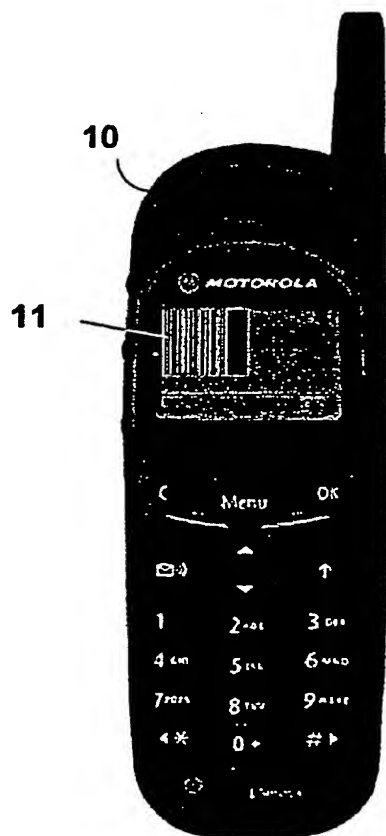
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[Continued on next page]

(54) Title: **A TOKEN DELIVERY SYSTEM**

(57) Abstract: A token process including storing transaction data for purchase of a product, generating a token for redemption of the product, providing access to the token over a communications network, and sending the token to a handheld device on receipt of a request for the token, the token being readable from the handheld device by a reading device at point of provision of the product. A handheld device including wireless communication means for receiving ticket data, the ticket data adapted to generate a visual display on said handheld device readable by a reading device to redeem a product corresponding to the ticket.



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— with amended claims

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*For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.*

**AMENDED CLAIMS**

[received by the International Bureau on 01 October 2001 (01.10.01);  
claims 1, 4, 9 11, 12, 14, 18, 19 and 24 amended; claims 2, 8 and 10 deleted; claim 26 added  
(4 pages)]

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## AMENDED CLAIMS:

1. (Amended) A token process, including  
generating and storing transaction data for purchase of a product in a network  
5 database;  
sending a virtual token from a network device to a handheld device to generate a  
machine-readable representation of the token in the handheld device;  
reading the representation from the handheld device with a reading device to  
validate said token; and  
10 authorising redemption of said product upon validation of said token against said  
transaction data in said network database.
2. (Deleted)
- 15 3. A token process as claimed in claim 1, wherein said machine-readable  
representation is produced on a visual display of said handheld device.
4. (Amended) A token process as claimed in claim 3, wherein said machine-readable  
representation on said visual display is a barcode.  
20
5. A token process as claimed in claim 1, wherein said handheld device is a mobile  
telephone.
6. A token process as claimed in claim 1, wherein said handheld device is a personal  
25 digital assistant (PDA).
7. A token process as claimed in claim 1, wherein said handheld device is a  
smartcard.
- 30 8. (Deleted)
9. (Amended) A token process as claimed in claim 1, including validation of said  
token against said transaction data, of said network database, stored in said reading device.

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10. (Deleted)

11. (Amended) A token process as claimed in claim 8 or 9, wherein said validation is  
5 dependent on previous validations.

12. (Amended) A token process as claimed in claim 8 or 9, wherein said validation is  
dependent on time.

10 13. A token process as claimed in claim 1, wherein said sending includes transmitting  
said token using a network communications protocol, such as TCP/IP, SMS, GPRS or  
WAP.

14. (Amended) A token process, including downloading a virtual token from a network  
15 device to a handheld device to generate a machine-readable representation of the token on  
the handheld device, so that the representation may be read with a reading device to  
validate said token, said token being validated on the basis of transaction data of a network  
database.

20 15. A token process including:  
storing transaction data for purchase of a product;  
generating a token for redemption of said product;  
providing access to said token over a communications network; and  
sending said token to a handheld device on receipt of a request for said token,  
25 said token being readable from said handheld device by a reading device at point of  
provision of said product.

16. A token process as claimed in claim 15, wherein said handheld device is adapted to  
generate a visual representation of said token for reading by said reading device.  
30

17. A token system having components for executing the steps of a validation process  
as claimed in any one of the preceding claims.

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18. (Amended) Software stored on computer readable storage media and having code for executing the steps of a token process as claimed in any one of claims 1 to 16.
19. (Amended) A token system, including a token transmission system for sending a virtual token from a network device to a handheld device to generate a machine-readable representation of the token on the handheld device, and for authorising redemption of said product upon validation of said token on the basis of transaction data in said token transmission system.
20. A token system as claimed in claim 19, including a reading system for reading the representation from the handheld device with a reading device to validate said token.
21. A token system including:  
a transaction server accessed over a communications network, said server storing transaction data for purchase of a product, and generating a token for redemption of said product, said token being accessible over said network from said server such that said token is sent to a handheld device on receipt of a valid request for said token from said handheld device.
22. A token system as claimed in claim 21, including a reading system having a reading device for reading said token and causing validation of said token, said reading device being at a point of provision of said product.
23. A token system as claimed in claim 22, wherein said product is a good or service, such as access to facilities or an event or a discount or exchange for currency.
24. (Amended) A handheld device including wireless communication means for receiving ticket data from a communications network, said ticket data adapted to generate a visual display on said handheld device readable by a reading device to redeem a product corresponding to said ticket data upon validation of said ticket data on the basis of transaction data in said communications network.
25. A handheld device as claimed in claim 24, wherein said visual display is a barcode.

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26. (New) A token process as claimed in any one of claims 1 to 16, wherein said token is valid for a predetermined time determined by said transaction data.

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